

Scrutiny health and social care sub-committee

Health wellbeing and adults - department overview

March 2019

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Cabinet Member for Families, Health & Social Care

Strengths

- Winner of the LGC Health and Social Care Award for 'One Croydon'
- Dementia Friendly Croydon status
- Continued balanced budget in context of increase demand and complexity
- Transformational investment in digital, workforce, culture, health and social care integration
- Development of E Marketplace to enhance offer for residents and their families to organise care and support
- New 'Front Door' integrated with Gateway, Contact Centre and Social Care, focussed on prevention and early intervention reducing hand off's
- Locum workforce reduced from 35% to 16% in last 12 months (Inc CWD)
- Older people social care workforce restructured to localities model, with rest of division to follow in 2019
- Localities embraced by health and social care partners, and commitment to community led support approach

Key messages from the July 2018 Croydon Peer Review – use of resources and commissioning

- Croydon knows where it is doing well, and the areas it needs to develop
- Health and social care integration is backed by a strong vision, ambition, enthusiasm and knowhow
- Overall the review team said that Croydon should '*continue what you are doing as it is clearly working*'.

Weaknesses

- Fragility of the provider market and market failure.
- Data quality
- Reduced public health funding grant
- Health inequalities
- Case management system out of date
- Resources to Adult Social Care and particularly in the area of disabilities and increasing multi complex cases

Opportunities

- NHS Long term plan and need to create an Integrated Care System (ICS) for Croydon
- Green paper aligned to NHS plan and to address the funding gap in social care
- Health and social care integration by 2021
- One Croydon Alliance moving from 65+ to whole population
- Increasing supported accommodation units
- Insourcing special sheltered housing care provision
- Insourcing inc south reablement contract, PFI Homes
- Potential of dynamic purchasing system to engage market quicker
- Strong partnerships in safeguarding arena with strong cross agency intelligence committee including LA, Police and CQC with only 3 providers as inadequate but supported to improve through our quality assurance function.

Threats

- Demographic changes leading to costs rising in Adult Social care
- Arrangements in health due to new NHS Plan and regionalisation of CCGs distracting away from local ICS for local residents. Green paper
- Uncertainty on Government funding beyond March 2020
- Impact for South West London merger of 6 CCGs
- Reduction in workforce across health and social care including nursing care due to outcome from Brexit.
- Recession linked to outcome of Brexit putting pressure on economy and care providers.

Our vision for the next 3 years

- Empowering our residents and carers with choice and control
- Seamless care in localities
- Reducing health inequalities, improving life stage outcomes
- Making Safeguarding Personal and safeguarding is everybody's business
- Disability and dementia is everybody's business
- A proportionate digital and face to face service to offer
- Community led support
- Empowering our workforce, with a learning and development offer
- Integrating our health and social care workforce
- Partnership working with all stakeholders
- Sustainable budgets and services